



Website Privacy Statement

Hunter Valley Training Company (HVTC) is committed to protecting your privacy to provide a safe online experience. This Statement of Privacy applies to the HVTC Web site and governs data collection and usage. By using the HVTC website, you consent to the data practices described in this statement.

Collection of your Personal Information

HVTC collects personally identifiable information, such as your e-mail address, name, home or work address or telephone number if provided by you. There is also information about your computer hardware and software that is automatically collected by HVTC and includes: your IP address, browser type, domain names, access times and referring Web site addresses. This information is used by HVTC for the conduct of its services, to maintain quality of our services, and to provide general statistics regarding use the HVTC Web site.

Use of your Personal Information

HVTC collects and uses your personal information to operate the HVTC Web site. We may also contact you via surveys to conduct research about your opinion of our services or of potential new services that may be offered.

HVTC does not sell, rent or lease its customer lists to third parties. HVTC may, from time to time, contact you on behalf of external business partners about a particular offering that may be of interest to you. In those cases, your unique personally identifiable information (e-mail, name, address, telephone number) is not transferred to the third party. All such third parties are prohibited from using your personal information except to provide these services to HVTC, and they are required to maintain the confidentiality of your information.

HVTC does not use or disclose sensitive personal information, such as race, religion, or political affiliations, without your explicit consent.

HVTC Web sites will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on HVTC or the site; (b) protect and defend the rights or property of HVTC; and, (c) act under exigent circumstances to protect the personal safety of users of HVTC, or the public.

Security of your Personal Information

HVTC secures your personal information from unauthorised access, use or disclosure. HVTC secures the personally identifiable information you provide on computer servers in a controlled, secure environment, protected from unauthorised access, use or disclosure. When personal information (such as a credit card number) is transmitted to other Web sites, it is protected through the use of encryption, such as the Secure Socket Layer (SSL) protocol.

Use of Cookies

The HVTC Web site use "cookies" to help you personalise your online experience. A cookie is a text file that is placed on your hard disk by a Web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.

You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the HVTC services or Web sites you visit.

Changes to this Statement

HVTC will occasionally update this Statement of Privacy to reflect company and customer feedback. HVTC encourages you to periodically review this Statement to be informed of how HVTC is protecting your information.

Contact Information

HVTC welcomes your comments regarding this Statement of Privacy. If you believe that HVTC has not adhered to this Statement, please contact HVTC at admin@hvtc.com.au. We will use all reasonable efforts to promptly determine and remedy the problem.

NOTE: For further information on how Hunter Valley Training Company deals with privacy please see our "Privacy Policy" which can be found under the downloads section on this website